

General Terms and Conditions

Liv in the Flow is located in Haarlem and is registered at the Chamber of Commerce (KvK) under number 64888320.

The following General Terms and Conditions apply to the agreements concluded with Liv in the Flow.

DEFINITIONS

1. Client - is a person or company with whom the agreement with Liv in the Flow regarding the offered services have been made, in return for payment.
2. Participant - person who attends yoga / bootcamp / fitness / kickbox/ other workshop/ class provided by Liv in the Flow.
3. Responsible participant - participant chosen by client to manage communication, participation / cancellation / coordination with Liv in the Flow regarding the offered service(s).

SCOPE OF APPLICATION

1. The general terms and conditions are applicable to yoga / bootcamp / fitness / kickbox/ other workshop / class provided by Liv in the Flow.
2. By participating in a yoga / bootcamp / fitness / kickbox/ other workshop / class, the client and all participants agree to the applicability of these General Terms and Conditions.
3. Liv in the Flow reserves the right to amend these General Terms and Conditions at any time. The recent version that is applicable is available at the website www.livintheflow.com .

CANCELLATION POLICY

1. In case of cancellation made by the client / responsible participant of a yoga class / bootcamp/ fitness class / kickbox /other workshop offered by Liv in the Flow, more than 48 hours prior to the start of the class, no charges will be made.
2. If the class is cancelled by the client / responsible participant, between 48 -24 hours prior to the start of the class, 50% of the charges will be made.
3. All cancellations made by the client / responsible participant within 24 hours will be charged for the full amount.
4. For classes held on Mondays cancellations made by the client / responsible participant, to be free of charge, must be made before Friday 00.00am (midnight).
5. In the event of cancellation of one or more of the services by Liv in the Flow, no costs will be charged.
6. All cancellations must be made in writing, via email to livintheflow@gmail.com or via Whatsapp / text message.

LIABILITY

1. Participants of a yoga / bootcamp / fitness / kickbox/ other workshop/ class offered by Liv in the Flow always participate at their own risk. Even though Liv in the Flow works with highly certified yoga teachers and fitness trainers, participants are aware that they always run the risk of injury during a yoga / bootcamp / fitness / kickbox/ other workshop / class.

2. Medical details, physical and / or psychological complaints/circumstances must be reported to the teacher of Liv in the Flow prior to the yoga class / bootcamp/ fitness class / kickbox /other workshop. Negligence herein falls under the responsibility of the participant.
3. Liv in the Flow reserves the right to exclude any participants found unsuitable for participating in a yoga class / bootcamp/ fitness class / kickbox /other workshop.
4. A Participant must estimate and decide for himself/ herself whether he / she is suitable for participation in a yoga class / bootcamp/ fitness class / kickbox /other workshop. If a participant has health problems / is pregnant or has another reason to doubt participation, the participant must seek advice from a doctor prior to attending any of the classes offered by Liv in the Flow.
5. Liv in the Flow does not accept any liability for damage of material or immaterial nature of the participants / client, gained during or after the yoga class / bootcamp/ fitness class / kickbox /other workshop.
6. Liv in the Flow is not liable for the loss or theft of personal belongings during yoga class / bootcamp/ fitness class / kickbox /other workshops. Any further liability with regard to shortcomings or negligence from Liv in the Flow, is not applicable.

APPLICABLE LAW AND DISPUTE SETTLEMENT

Only Dutch law applies to the General Terms and Conditions.

Any disputes related to the General Terms and Conditions, workshops or classes offered by Liv in the Flow, if cannot be resolved by mutual agreement, will be settled by an accredited mediator in The Netherlands. If it is not possible to reach a satisfactory solution for both parties with a recognized mediator, the dispute will be settled at the competent court in The Netherlands.